User guide · revised October 12, 2026

Gpay POS installation guide

Steps for installing POS on a new PC, reinstalling, and replacing a PC · For owners and installation staff · Go to the user manual

Program version 1.3.191 · Screen version 1.11.256

1 What you need

Item	Requirement
PC	Windows 10 or 11. A touch monitor is recommended (a mouse also works). For Windows 7 and 8, see Chapter 7.
Internet	A constant connection is required. Orders and payments are processed through the server.
Store account	The **store ID and password** issued by Gpay (for POS login). The owner's merchant account is for managing sales and the menu.
Receipt printer	USB, Windows printer, LAN, and serial (COM) connections can all be used. Stores without a printer can set “No printer”. The cash drawer connects to the printer.
Customer monitor · tablet (optional)	For the customer screen and kitchen screen. Turn it on in Settings after installation.

2 Downloading the installer

- Installer for stores (live): `https://ai-gpayments.com/apkexe/AigpaymentsSetup.exe`
- If your browser shows a warning that the file is “not commonly downloaded”, select **유지** | Keep. Check that the file name is `AigpaymentsSetup.exe`.

3 Installation

1. Double-click the downloaded file to run it. If POS is running, quit it first (the installer asks you to quit it).
2. Follow the on-screen instructions and click `다음 | Next`, then `설치 | Install`. **Administrator rights are not required.** The program is installed in your user folder (`This PC › Users › (user name) › AppData › Local › Programs › GPayPos`), so automatic updates also work without permission problems.
3. When installation finishes, a **G-PAYMENTS POS** shortcut is created on your desktop. If you select “Run now”, the program launches right after installation.
4. On a PC without the screen engine (WebView2), you are asked on first launch whether to install it. Click `예 | Yes` to install it automatically (internet required).

Note

In stores, use only an installation that shows **“운영” (live)** at the very bottom of the login screen.

4 First launch

1. Launch the program from the shortcut. On first launch, **the latest version and the screen files are downloaded automatically** (if there is a newer version than the installer, it updates automatically). If the message “A new version has been downloaded — click 'Restart now' to apply it” appears above the login screen, click **지금 다시 켜기 | Restart now**. If both the program and the screens are new versions, after the restart the message “Click 'Restart now' one more time and you are done” appears, so click **one more time**. While this message is displayed, the login button is locked.
2. On the login screen, select [POS] and enter your **store ID and password**. If you turn on “Remember ID”, your ID is filled in automatically from the next time.
3. Check that the very bottom of the login screen shows the **program version · screen version · “운영” (live)**. If it does not say “운영”, reinstall with the installer for stores (live).
4. When the table screen appears, check that **“Receiving orders”** (green) is shown at the top left. Installation ends here.
5. Next, the **“First-time setup” prompt** appears. Set up the receipt printer → cash drawer → kitchen order slip → POS screen, in that order. To set up later, click **나중에 | Later**; to see it again, click Settings > **처음 설정 안내 | First-time setup guide**.

5 Initial setup steps

The “First-time setup” prompt shown on first launch guides you through items 1 to 4 in order. You set up the remaining items once on the settings screen. The details are covered in the same order in Chapter 1 “Initial setup” of the user manual.

1. **Receipt printer**: 프린터 고르기 | Choose printer → choose the connection method (Windows printer, Select USB printer directly, Connect by LAN · IP, Connect by serial · COM, or No printer) → paper width → 시험 인쇄 | Test print. Receipts print only on the printer you set here and not on the Windows default printer. Manual 1.3
2. **Cash drawer**: Connect it to the drawer port on the printer and check it with 열어 보기 | Open. Manual 1.4
3. **Kitchen order slip**: Choose one of: print together on the receipt printer / select a separate kitchen printer / do not use. Manual 1.5
4. **POS screen**: Set “Launch automatically when the computer starts” to 켬 | On, set “Full screen” to 켬 | On, and, if you have a customer monitor, set “Customer screen” to 켬 | On. Manual 1.6
5. **Staff permissions**: After owner login, set canceling paid orders, the cash drawer, and the staff PIN at Settings > Merchant features. Manual 1.7
6. **Table layout**: Place the tables as they are actually arranged in your store. Set the number of tables in the merchant app (store management). Manual 1.8
7. If you use a tablet, set Settings > Tablet to 켬 | On, then connect by scanning the QR in the tablet app. Manual 6.2
8. **Test order**: Empty table → select a menu item → 주문만 넣기 | Add order only → 조리 시작 | Start cooking → 현금 받기 | Take cash (check the drawer and receipt) → 취소 | Cancel (check the cancellation receipt). Manual 1.10

Caution

During business hours, **do not log out.** You cannot receive orders while logged out.

6 Reinstalling · replacing a PC · uninstalling

- **Reinstalling**: Run the same installer again. The store settings file (`gpaypos.ini` : printer, cash drawer opening method, staff PIN, and so on) is **kept and not overwritten**. It is not changed by updates either. The table layout is stored separately in a user folder outside the installation folder, so it remains even if you reinstall or uninstall.
- **Replacing a PC**: After installing on the new PC, copy `gpaypos.ini` from the installation folder of the old PC to the same location on the new PC, and your settings are transferred. The printer is a different device, so select it again on the new PC. **The table layout is not in this file.** Either rearrange the tables on the new PC at Settings > Table layout, or copy the `layout-(store number).json` file in the `This PC › Users › (user name) › AppData › Local › GPayPos` folder of the old PC to the same folder on the new PC. The permission to cancel paid orders is stored on the server, so you do not need to move it separately.
- **Uninstalling**: Remove G-PAYMENTS POS in Windows “Apps & features”. The settings file stays, so it is used as is if you install again. To delete the settings too, delete `gpaypos.ini` in the installation folder.
- **Updates are automatic**. Each time you launch it, the program checks for a new version and downloads it, and when the message appears, click `지금 다시 켜기 | Restart now` to apply it (for a version where the program and screens changed together, the message may appear one more time, so click one more time). You do not need to reinstall. Manual 1.12

7 No-install version · Windows 7 and 8

- **No-install version** (zip): Extract the zip to any folder and run `gpaypos2.exe`. It has the same contents as the installed version; only the way of installing differs. It is for special environments, and the installed version is recommended for stores.
- **Windows 7 and 8**: Get the zip that includes the screen engine (WebView2) installer from the person in charge, install the screen engine first, and then run the program.
- **The “entry point not found” problem on Windows 7**: Program versions 1.3.188 and earlier did not start on Windows 7 and showed a window saying **“The procedure entry point GetSystemTimePreciseAsFileTime could not be located in the dynamic link library KERNEL32.dll”** (this was because they used a feature that exists only in Windows 8 and later). From 1.3.189 on, this cause has been removed. Check that the version at the bottom of the login screen is 1.3.189 or later. Windows 7 is an environment for which Microsoft support has ended, so there may be other limitations, such as the screen engine (WebView2) version.

8 Installation troubleshooting

Q The installer will not continue and says “The program is running”

Quit the running POS and install again. Click **✕종료 | × Quit** at the top right of the login screen, or, if it is in window mode, click the window's close button (X). The small notification badge in a corner of the screen and the icon in the taskbar are also POS (click them to bring the POS screen to the front). There is no quit button on the order screen after login, so **✕종료 | × Quit** appears only after you log out. Do not log out during business hours.

Q It stops at “Downloading new version”

The internet connection was temporarily lost. If it stays stuck for a long time while downloading, quit the program and launch it again. It downloads again from the start. If **다시 받기 | Download again** appears with the message “Could not download the new version” or “Could not download the screen update”, check your internet connection and click **다시 받기 | Download again**.

Q The screen is completely white / A screen engine error is shown

The screen engine (WebView2) is missing or damaged. If you launch the program again, it asks whether to install it. If that does not solve the problem, download and install the Microsoft WebView2 Runtime, then launch the program again.

Q On Windows 7, a window saying “The procedure entry point ... could not be located in the dynamic link library KERNEL32.dll” appears and the program does not start

This problem occurs in program version 1.3.188 and earlier. Reinstall with version 1.3.189 or later. For details, see Chapter 7.

Q Something other than “운영” (live) is shown at the bottom of the login screen

This is not the store (live) installation. Download the store (live) installer from Chapter 2 and install again.

This guide is the **October 12, 2026 revision** (based on Gpay POS program version 1.3.191 and screen version 1.11.256). For how to use it, see the user manual.